#### **LEGAL NOTICE**

In accordance with the provisions contained in articles 10 and 11 of Law 34/2002, dated July 11, of the Information Society Services and Electronic Commerce Act (the LSSI-CE, in Spanish), users and visitors shall now be entitled to access the legal information regarding the Entity owner of the website located at the following link: <a href="https://www.bikevillasmallorca.com">www.bikevillasmallorca.com</a>

#### **WEBSITE OWNER**

Corporate name: EDWARD HUBERT GERARD CLAASSENS CIF: Y4959139P. Address: POLÍGONO 3, PARCELA 245, 07340, ALARO, MALLORCA, BALEARES

Email address: info@bikevillasmallorca.com. Phone: 691927523

ACTIVITY: Booking Center, Tourist accommodation, and other types of accommodation.

To browse this website as a visitor or to register and access the services offered by WWW.BIKEVILLASMALLORCA.COM, you must accept the following service conditions:

- A) The user and browser accepts to comply with these service conditions.
- B) Shall the user or the browser does not accept these conditions, they cannot use this website, nor access the services offered by BIKE VILLAS MALLORCA.

  PROPER USE OF THE WEBSITE
- a) The Terms of Use herein regulates the access and use of the following website: WWW.BIKEVILLASMALLORCA.COM. The user's terms of use of this website is applicable upon initial use. The user expressly accepts the general conditions herein upon accessing any of its contents, The user accepts the applicable conditions of the different services offered by the entity on the website.
- b) BIKE VILLAS MALLORCA via its website makes it easier for Users to access and use various types of information and services.
- c) The website is free for Users. The User undertakes to use the website in accordance with the corresponding Law, with the provisions of these General Conditions, as well as with all morals and generally accepted good customs and public order.
- d) No prior User subscription is required to access the services and information contained on the website. However, BIKE VILLAS MALLORCA conditions the use of certain Services upon completion of the corresponding registration or User form. The aforementioned registration shall be made as indicated in the service itself or in the applicable Conditions thereafter.
- e) The user undertakes to use the website of WWW.BIKEVILLASMALLORCA.COM, its contents and services in accordance with the law, good customs and public order, using the appropriate diligence to the nature of the service offered via WWW.BIKEVILLASMALLORCA.COM.

#### **MODIFICATIONS**

The entity is entitled to unilaterally modify these conditions at any time and without prior notice. If so, they shall be published and notified as soon as possible. Likewise, the entity is entitled to unilaterally modify the website and its contents at any time and without prior notice.

### EXTERNAL LINKS TO THIRD PARTIES

The Legal Notice herein refers only to the website and contents of the entity, and does not apply to links or websites of third parties which may be accessible through the website. The entity shall not be responsible for the contents of third party website, nor for any link included in a website accessed from the entity's website.

### INTELLECTUAL AND INDUSTRIAL PROPERTY

All contents of the website are the exclusive property of the entity and, without any limitation are not limited to graphic design, source code, logos, texts, graphics, illustrations, photographs, and other elements included on the website. Furthermore, the commercial names, trademarks or any type of signs contained in the website are protected by Law on Intellectual and Industrial Property. Thus, the entity shall be the one party entitled to exercise the rights of exploitation of the aforementioned intellectual property, in any form and, especially, the rights of reproduction, distribution, and public communication. The user is prohibited from engaging in total or partial non-consensual use of any of the contents of the website comprising the intellectual or industrial property rights of the entity on the page and / or its contents. The entity reserves the right to perform any type of legal action against any user performing an action entailing the reproduction, distribution, marketing, transformation and, in general, any other form of exploitation, by any procedure, of all or part of the contents of the website and which constitutes an infringement of the intellectual and / or industrial property rights thereof.

## **NOTIFICATIONS**

For the purposes of these General Conditions, and for any necessary communication between the entity and the User, they should be addressed by email to info@bikevillasmallorca.com. The entity's communications to the User shall be made in accordance with the data provided by the User when registering via WWW.BIKEVILLASMALLORCA.COM. The User expressly accepts and for all communications pertaining to the use of the website and / or the contracting of the services offered therein, the use of email as a valid procedure for the transmission of said communications.

# **GOVERNING LAW CONSENT TO JURISDICTION**

The conditions contained herein shall be governed by Spanish legislation, which shall be applicable in the provisions of this agreement regarding interpretation, validity, and execution. The parties shall expressly waive their corresponding jurisdiction and expressly submit to the Courts and Tribunals of Palma de Mallorca to resolve any disputes that may arise in interpreting or executing the contractual conditions herein

#### **PRIVACY POLICY**

1.1. Pursuant to art. 13 and art. of the GDPR, the following information is made available:

RESPONSIBLE: EDWARD HUBERT GERARD CLAASSENS NIF/CIF: Y4959139P. ADDRESS: POLÍGONO 3, PARCELA 245, 07340, ALARÓ, MALLORCA, BALEARES TELEPHONE 691927523 CORREO ELECTRÓNICO: info@bikevillasmallorca.com. PURPOSE: At BIKE VILLAS MALLORCA, we treat the information provide to us in order to provide the services and / or sell the products contracted by you through our website and to send information regarding commercial prospecting. In order to offer you services that are of your interest, we will prepare a commercial profile, per the information provided to us. No automated decisions shall be made based on that profile. The personal information provided to us shall be kept, as long as the business relationship is maintained and provided the interested party does not request its deletion, for a period of 5 years from the last contract and / or purchase made by you. The data provided shall be kept as long as you do not request to discontinue the activity. LEGITIMACY: The legal basis for the processing of your data is the execution of the contract by purchasing the product and / or service in accordance with the Commercial Code and Civil Code. The Information Society Services Law 34/2002, articles 20 and 21, shall be applicable regarding sending commercial offers through telecommunication channels. The prospective offer of products and services is based on the requested consent and in any case its withdrawal shall condition accessing the products and / or services. There is an obligation to provide personal data or, otherwise, the service cannot be provided and / or sell the product and / or facilitate the requested offer and manage sending commercial information. RECIPIENTS: No data shall be transferred to third parties, except legal obligation. There is no forecasted transferring of data to third countries. No adequacy decisions, guarantees, binding corporate norms or specific applicable situations are made. RIGHTS: Anyone is entitled to obtain confirmation about whether BIKE VILLAS MALLORCA is treating their personal information. You are entitled to access your personal data as well as to request the correction of inaccurate data or request its deletion, when among other reasons, they are no longer necessary for the purposes that were collected. In certain circumstances, the interested parties may request the limitation of the processing of their data, in which case we will only keep them for exercising possible claims. You shall be entitled to file a Claim with the Control Authority: Spanish Agency for Data Protection (www.agpd.es). Origin: the interested party.

- 1.2. The client expressly accepts the inclusion of personal data collected while browsing the website or provided by filling in any form, as well as those derived from a possible business relationship in the automated files of personal data referred to in the section First. During data collection process and in each location within the website where personal data is requested, the client shall be informed, either through a hyperlink, or by including the appropriate mentions in the form itself, of the Mandatory or non-mandatory collection of such personal data. Any client who decides to register on the website of our company, we will request the personal data necessary for the purposes of the requested service, which is none other than the provision of services and / or sale of products offered on the Website.
- 1.3. The client / user may exercise, with respect to the data collected in the manner provided in the previous section, the rights recognized in Articles 15 to 21 of

Regulation (EU) 2016/679, and in particular the rights of access, rectification, deletion, limitation of processing, data portability, opposition and automated individual decisions, whenever relevant. The rights referred to in the preceding paragraph may be exercised by each client through a form of exercise of rights requested via email. The written and signed request may be sent by mail to the following address: BIKE VILLAS MALLORCA, EDWARD CLAASSENS, domiciled in Polígono 3, Parcela 245, 07340, Alaró, BALEARES, and attaching a photocopy of the client's ID.

- 1.4. The automated treatment to which all personal data collected as a result of the request, use, contracting of any product or service or of any transaction or operation performed through this website is to maintain the Contractual relationship with the owner of this website.
- 1.5. You authorize receiving advertising of our services and products. Your personal data will be used to send advertising either through traditional or electronic means. The email addresses and personal data that you provide us through the contact form on the website shall be used exclusively to answer the questions you address us via this channel. The provisions of articles 22.1 and 22.2 of law 34/2002, of July 11, on services of the information society and electronic commerce that are modified pursuant to art. 4 of Royal Decree-Law 13/2012, regarding the use and processing of your personal data in order to manage the sending of advertising.
- 1.6. The entity guarantees the confidentiality of personal data. Nonetheless, the Company and / or Entity shall reveal to the competent public authorities personal data and any other information that is in their possession or is accessible through its systems and is required in accordance with the legal and regulatory provisions applicable to the case. The personal data may be kept in the files owned by EDWARD HUBERT GERARD CLAASSENS even after the formalized relationships through the company's website, exclusively for the purposes indicated above and, in any case, during the periods legally stipulated established, available to administrative or judicial authorities.

### **COOKIES POLICY**

Entity EDWARD HUBERT GERARD CLAASSEN, with NIF/CIF: Y4959139P, address at Polígono Parcela 245, 07340, Alaró, BALEARES, email address: info@bikevillasmallorca.com website: WWW.BIKEVILLASMALLORCA.COM expressly informs the user that per art. 22.2 of Law 34/2002, of July 11, on the law of Information Society Services and Electronic Commerce Act (LSSI), this website uses its own and third-party 'cookies' to offer you a better experience and service. By browsing or using our services, the user expressly accepts the use we make of 'cookies'. Nonetheless, the user has the option of preventing the generation of 'cookies' and their deletion by selecting the corresponding option in their browser. In the event of blocking the use of 'cookies' in your browser, some services or functionalities of the website may not be available.

\* Owned Cookies refer to: Those that are sent to the user's terminal equipment from a computer or domain managed by the editor itself, and from which the service requested by the user is provided.

What is a cookie?

A 'cookie' is a file that is downloaded on websites and which certain web pages send to the browser, and stored in the user's terminal, which can be a personal computer, a mobile phone, a tablet, etc. These files allow the website to remember information about your las visit, such as language and other preferences, which can allow you to retrieve information about the navigation conducted from your computer. In doing so the purpose is to facilitate your next visit and make the site more useful when customizing your content.

How are cookies used?

By browsing this website, the user accepts to have 'cookies' installed on their terminal, which allows users to know the following information:

- Statistical information on the use of the website.
- User login to keep the session active on the website.
- The preferred web format for accessing from mobile devices.
- The latest searches performed on the web services and personalization data of these services.
- Information about ads shown to the user.
- Information on the surveys in which the user has participate in.
- Data connection with social networks for users who access via their Facebook or Twitter account.

# Types of 'cookies' being used

This website uses both temporary and permanent session cookies. Session 'cookies' store data only while the user accesses the web, and permanent 'cookies' store the data in the terminal so that they are accessed and used in more than one session. These types of cookies are usually used to store information that are of ones interests for the provision of the service requested by the user on a single occasion.

Depending on the purpose for which the data obtained through the 'cookies' are processed, the website may use:

## Technical 'cookies':

Refer to those that allow the user to navigate through a web page, platform or application and use the different available options or services, for example, control traffic and data communication, identify the session, access to restricted access parties, remember the elements that make up an order, carry out the purchase process of an order, make the request for registration or participation in an event, use security elements during navigation, store content for the dissemination of videos or Sound or share content through social networks.

### Customized 'Cookies'

Refer to those that allow the user to access the service with some predefined general characteristics based on a series of criteria in the user's terminal such as the language, browser type through which the service is accessed, the regional settings from where you access the service, the geolocation of the terminal and the regional configuration from where you access the service.

# Advertising cookies

Refer to those that allow the management, in the most efficient possible manner, of the advertising spaces that, where deemed appropriate, the editor has included in a web page, application or platform from which it provides the requested service based on criteria such as content edited or the frequency at which the ads are displayed.

'Behavioral advertising' cookies

Refer to those that allow the management of the advertising spaces in the most efficient manner, in which case the editor has included in a web page, application or platform from which it provides the requested service. These cookies store information on the behavior of users obtained through the continuous observation of their browsing habits, which allows to develop a specific profile to show advertising. Statistical cookies analysis

Refer to those that allow the monitoring and analysis of user behavior on websites. The information collected through this type of 'cookies' is used in measuring the activity of the websites, application or platform and for the creation of navigation profiles of the users of said websites, in order to introduce improvements in the service based on user's usage.

# Third party cookies

Refer to those that are sent to the user's terminal equipment from a computer or domain not managed by the editor, but by another entity processing the data obtained through cookies. Some websites may install third-party cookies which will allow you to manage and improve the services offered. For example, statistical services of Google Analytics and Comscore.

The Entity uses the following cookies on this website as detailed below:

# **THIRD PARTY COOKIES**

- 1P JAR
- CONSENT
- NID
- PHPSESSID
- ga
- \_gid
- Av

- guest id
- personalization id
- GPS
- PREF
- VISITOR\_INFO1\_LIVE
- YSC

How to manage cookies in the browser?

The user has the option of allowing, blocking or eliminating the 'cookies' installed on their computer by configuring the browser options installed on their terminal.

How to manage cookies on computers

If you want to allow the use of cookies on our website, please follow the instructions below:

## Google Chrome

- 1 After opening the browser, click on 'tools' at the top and select the 'options' tab.
- 1 Within options, click on 'privacy'.
- 2 Check 'allow the administration of cookies'.

Internet Explorer 6.0, 7.0, 8.0, 9.0

- 1 After opening the browser, click on 'tools' at the top and select the 'options' tab.
- 2 Check the 'Privacy' tab by ensuring that it is set to a medium or lower security level.
- 3 Cookies will be blocked if the Internet configuration is not average.

### Mozilla Firefox

- 1 Upon opening the browser, click on 'tools' at the top and select the 'options' tab.
- 2 Select the Privacy icon.
- 3 Click on cookies, and click: 'allow the installation of cookies'.

# Safari

- 1 After opening the browser, click on 'tools' at the top and select the 'options' tab.
- 2 Click on the 'Security' tab and check whether the 'Block third-party cookies Access' option is checked or not.
- 3 Click on 'save'.

The installation of cookies on Mac

If you have a Mac and want to allow access to our cookies on your computer, please follow the instructions below:

Internet Explorer 5.0 on OSX

- 1 Open 'Explorer' and select 'Preferences' in the navigation bar.
- 2 Scroll down until you see 'Cookies' just below received files.
- 3 Check 'Don't ask again'.

#### Safari on OSX

- 1 Open Safari and select 'Preferences' in the navigation bar.
- 2 Click on the 'Security' tab and check the 'accept cookies' option.
- 3 Select the option: 'Only allow on this current website'.

Mozilla and Netscape on OSX

- 1 Open 'Mozilla' or 'Netscape' and at the top of your browser, check the 'Preferences' option.
- 2 Scroll down until you see 'Cookies' just below 'Privacy and Security'.

- 3 Check the 'Allow access to cookies only from the current site' option. Opera
- 1 Open 'Opera' and select 'Menu' and 'Settings' in the navigation bar.
- 2 Select 'Preferences' and click on the 'Advanced' tab.
- 3 Check the 'Accept cookies' option. If you block the use of cookies in your browser, some services or features contained therein may not be available.

In some browsers you can configure specific rules to manage cookies by website, which offers a more precise control over privacy. This means that you can disable cookies from all websites except those which you trust.